



Returns Form

Order and contact details:

Invoice/Receipt Number: _____

Invoice Date: _____

Returned item: _____

Date: _____

Name: _____

Address: [Note: if exchanging items please provide an address where someone will be available to accept the delivery as a signature may be required]

Postcode: _____

Country: _____

Email address: _____

Phone number (during work hours): _____

Reason for Return or Exchange:

- Faulty item (Sleep Sanctuary will cover any re-delivery charge)
- Items do not correspond with my original order (Sleep Sanctuary will cover any re-delivery charge)
- I have changed my mind (I will cover any re-delivery charge and have provided credit card details or enclosed a money order or cheque to the value of \$_____, made out to Sleep Sanctuary)
- Other (For re-sizing of sleepwear in Australia, Sleep Sanctuary will cover re-delivery charge. I will cover re-delivery charge for any other reason, or if I live outside of Australia.)

What would you like us to do?

- Exchange for same item
- Exchange for different item. If so, please list product(s): _____
- Exchange for a gift voucher
- Refund my credit card
- Refund via cheque

Type of credit card:

- Visa
- Master Card
- Bank Card

Name of credit card holder: _____

Credit card number: _____

CCV number: (3 digit code on reverse of card) _____

Expiry date: _____

Signature: _____

Please post returned item back to:

Sleep Sanctuary
Address: PO Box 2296, Noosa Heads 4567, Australia
Tel: +61 7 5447 4296
Fax: +61 7 5447 4199
info@sleepsanctuary.com
www.sleepsanctuary.com.au